

**Please Note:**

- Add a copy of your purchase receipt
- Send back the **complete set**

**Without a completely filled out service form and a copy off the purchase receipt we can't handle your service request.**

**USE BLOCK LETTERS TO FILL OUT THE FORM**

80% of the returned products are not defective, please check with our customer service before returning your product. If returned without prior consultation shipping costs can be charged if no defect is found.

**CONTACT DETAILS**

Name

Address

Postal code

City

Phone Number

E-mail

**PRODUCT**

Model

Easy

Easy Plus

Platinum 3

Please select

Essential

Essential Limited

Essential Plus

Supreme Connect

Prestige Touch 2

Grand Elite 3 Connect

Other

Purchased at

Date of Purchase

**COMPLAINT**

Try to describe your complaint as briefly and clearly as possible

Mandatory

**Please properly pack the shipment to prevent product damage**

Send to: Customer Service Luvion - Kleveringweg 7 - 2616 LZ Delft - The Netherlands